

Natural Resources Wales

Board Meeting

16 October 2013

Paper Title	Note and Actions from Board Corporate Plan and Dashboard Task and Finish Group held 20 September 2013
Paper Reference:	NRW B (O) 41.13
Paper authored by:	Mark Hughes

Purpose of Paper:	Information
Recommendation:	To note main items of discussion
Decision Required:	N/A

Impact: To note – all headings might not be applicable to the topic	Impact on the Environment: Not applicable Impact on the Economy: Not applicable Impact on People and Communities: Not applicable Impact on Knowledge: Not applicable
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Board Corporate Plan and Dashboard Task & Finish Group

Note and Actions from meeting of 20 September 2013

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1. The Group had before it the Dashboard which had been presented to the Board meeting on 4 September 2013 and deliberations took account of the points arising from the Board's discussion. It was noted that in the Board discussion Emyr Roberts, Chief Executive, indicated an intention to review the level of ambition in a few of the targets and, if appropriate, recalibrate them. The Group agreed to defer to Emyr in this regard.
2. There was consensus that the Dashboard, despite some imperfections, was a good working product for year one. The Group would advise on tackling imperfections and making improvements where this could be done easily within the year and respecting the need to maintain the integrity of the 46 previously agreed measures. It was expected that the advice given to officers in improving the Dashboard would be ultimately fed back to the Board to confirm any amendments made. The Group expects to be a task and finish group, initially addressing the current Dashboard before moving to look at the Corporate Plan and associated Performance Framework/Dashboard.
3. Future versions of the Dashboard cover paper should include a statement of the purpose of the Dashboard. This would also cover the Board's governance role and the use of the Dashboard in supporting business decisions and future planning.
4. The use of "to plan" and "evidence provided on time" should be replaced with detail of actual achievement to allow the Board to see an audit trail when carrying out their governance role.
5. The Ministerial priorities would be further emboldened on the Dashboard and highlighted in the text of the Summary Reports.
6. We benefit regulated customers through a one stop shop and our handling of casework should identify how we have made a difference to people.
7. We reduce health safety and wellbeing lost time incidents should take a more pragmatic approach in separating the zero ambition from an actual target. A realistic target might express a measure of improvement from the baseline, possibly derived from legacy performance.
8. The measures covering reputation should have their overall position highlighted in the cover paper for future submissions of the Dashboard. In addition to the three measures this should include the measure on having fewer serious environmental incidents - from the position of how we handle them. The need for customer survey information was considered part of the Responding to Requests measure and it was

noted that a separate report on the customer survey would be presented to the Board later in the year.

9. We give expert advice on the Habitats Directive should refrain from reporting the arrangement of workshops and look at key pieces of advice we may provide.
10. The Wales Coastal Access Improvement measure should provide greater detail of the actual delivery - number of partners worked with, number of kilometers delivered etc.
11. The issue of over delivery in the Visitor Number and Protecting Properties from Flooding measures should reflect the over achievement with proposals for new targets.
12. The proposed actions to improve Wales' urban environment should be specified.
13. The issue of partnership working should be drawn out in a similar way to the reputation issue, using the measures on Come Outside, iTree and ROWIP.
14. The measure looking at Plant Health and diseases should better reflect the difficulty in adherence with notices we issue, although it was noted this is covered in the Summary report text.
15. It is suggested that the measures on Protecting more people from flooding in high risk locations is moved to the Flood Risk and Incident Management portfolio as it is concerned with asset maintenance.
16. The measure on Understanding and Controlling Our Own Impact on the Environment should specify some of the actual specifics being delivered, such as Carbon Dioxide reduction.

Points for the group to note in future work:

17. Be mindful of the Board Chair's request for the dashboard to be "triangulated" with the Corporate Risk Register, as well as the Corporate/Business Plan, and Remit Letter"
18. Be mindful that current measures may need continuity into the new performance framework to ensure continuity when monitoring trends.
19. Representing how we innovate should be brought into the future performance framework.
20. Measures around our Habitats Directive advice should look to see how effective it is in ensuring adherence to the Directive.
21. Partnership working should be developed in the future performance framework.
22. Benefits realisation and delivery of vesting targets will need further development from the current dashboard section when the performance framework is developed.

23. Future session for this group should focus on the development of the Corporate Plan and Performance Framework for 2014 onwards. Ideally this would be face to face.